



Harvey Update

Aug. 30, 2017

The University of Houston is in relatively good shape, with various recovery teams working productively to bring the campus back into operational mode for a Tuesday, Sept. 5, re-opening.

At this time, only authorized personnel are allowed on campus and all faculty and staff members must contact their supervisors to request any exceptions to that. This policy is being rigorously enforced. Student residents not currently housed on campus will be informed soon about a return schedule.

Below, find the latest information regarding University status.

FAQ and Resources Site

The University has developed a FAQ addressing many of the campus community's most basic questions and concerns. In addition, a list of various resources has been compiled, providing useful options to faculty, staff and students. The new site, which will be updated regularly, is [available here](#).

New Deadlines and Due Dates

- Last Day to Add: Tuesday, Sept. 5
- University's Official Reporting Day (ORD): Friday, Sept. 8
- Last Day to Drop without a grade: Friday, Sept. 8
- Last Day to Drop with a W: Tuesday, Oct. 31 (no change)
- Last Day to Submit Residency Application and Documents: Friday, Sept. 8
- Last Day to Arrange a Payment Plan: Friday, Sept. 8
- Last Day to Enroll in an Emergency Payment Plan: Friday, Sept. 8
- Due Date for the second payment installment has been extended to Monday, Oct. 16.

Satisfactory Academic Progress (SAP) Appeal Deadline Extended

Students who are required to submit a SAP financial aid appeal were previously given a deadline of Sept. 6 to receive consideration for aid for the fall semester. Scholarships and Financial Aid

(SFA) has extended that deadline to Friday, Oct. 6. Students who are able to meet the Sept. 6 deadline, or can submit documents sooner than Oct. 6, are still strongly encouraged to do so. Aid cannot be processed until the SAP appeal is approved, so please submit it as soon as possible to know your eligibility for financial aid.

Financial Reconsideration Appeal (FRA) Forms Coming Thursday

SFA is in the process of redesigning the FRA form specifically for students who have had financial losses due to Hurricane Harvey. A link to the customized form will be available through this Update tomorrow, Aug. 31. Please watch for tomorrow's update to complete the FRA form if your household has experienced storm-related property or income losses.

Counseling and Psychological Services (CAPS) Available 24/7

Following the storm and during the recovery process, some campus community members may be experiencing life-changing events that seem beyond your control. You may be feeling a range of emotions, including shock, loss, anxiety, helplessness, trauma (or re-traumatization) or relief. For those requiring assistance, Counseling and Psychological Services (CAP) is available to 24/7 by calling the main number at 713.743.5454, then pressing 2 to be connected to an after-hours counselor. CAPS will resume full operations when UH reopens on Tuesday, Sept. 5.

UIT Cautions: Avoid Hurricane Harvey Scams

University Information Technology warns that there are some criminals who are looking to take advantage of extreme situations such as ours. Please exercise extreme caution in handling any email with the subject line, attachments, or hyperlinks related to Hurricane Harvey, even if it appears to originate from a trusted source. Fraudulent emails will often contain links or attachments that direct you to phishing or malware-infected websites.

Emails requesting donations from fake charitable organizations commonly appear after major natural disasters. The Federal Trade Commission has information posted on their website regarding charity scams. You should verify the legitimacy of any email solicitation by contacting the organization directly through a trusted contact number. You can find trusted contact information for many charities on the Better Business Bureau (BBB) National Charity Report Index.

Criminals also use events such as Hurricane Harvey to trick users into sharing information. Please be advised that **UIT is not performing any system upgrades during this time and will not be sending you any emails regarding upgrading your accounts or credentials.**

What Should You Do to Protect Yourself from Becoming a Victim?

- Be cautious with **ALL** emails, even ones that appear to come from someone you know.

- **HOVER** over all links in the message – see where they are REALLY taking you. (An email about verifying your bank information should not come from an auto-repair website!)
- Don't open any attachments you are not already expecting!
- Don't provide personal information based just off of an email message you did not request. Do not respond to “surveys” designed to trick you into sharing information.
- Contact charities directly if you would like to make a donation. Do not rely on contact information you received in an email.

If you have any questions or concerns, or would like to verify the legitimacy of a message please contact UIT Security via email at security@uh.edu.

Faculty Information & Resources Portal

The Office of the Provost has created a [portal](#) providing easy access to a range of resources and information faculty members may find useful in dealing with the aftermath of the storm. The site, which was prepared from various resources, including UH Libraries and the Graduate College of Social Work, is accessible to all campus community members.

Student, Faculty and Staff Volunteer Tracking to Support Harvey Recovery

We know that we have many of our students, faculty and staff are supporting volunteer efforts in the Houston and surrounding communities. The University would like to track these efforts from our Cougar Nation. To help us, please complete the Harvey volunteer support form: <https://uh.campuslabs.com/engage/submitter/form/start/137464>

Donation Drives on Campus Beginning Tuesday

Once the campus fully re-opens, the Center for Student Involvement will be coordinating donation drives (clothing, blankets, pillows, toiletries, diapers, etc.) on-campus to support members of the UH community who were impacted by Harvey.

Donations for Harvey Relief

The Division of Advancement advises that those wishing to make a donation to support recovery efforts at UH or the city of Houston should consider the following:

- **“UH Cougar Emergency Fund”** (indicate that it is for “Harvey Relief”): donations to this fund will be utilized to provide comfort and ease to UH students who find themselves with hardship as a result of the storm. Visit <https://giving.uh.edu/gift/?allocation=HC55074HA45> to make your gift.
- **American Red Cross**: donations will be put to work to support the larger Houston community. Please visit the Hurricane Harvey Relief website at <https://www.redcross.org/donate/donation>

Human Resources & Payroll

The payroll services unit was not disrupted, and all regularly scheduled payments are being made on time.

Athletics: UTSA Football Game Postponed

The season-opening football game against the University of Texas at San Antonio scheduled for Saturday, Sept. 2, in San Antonio has been postponed. It may be played on Dec. 2 unless the Cougars are in the AAC Championship Game at that time, in which case the game will be canceled. All other Athletics events for the coming week have been canceled or postponed.

General Questions

If you don't find the information you need in this update, you can send an inquiry to harvey2017@uh.edu.